



Sertec
Corporation

Privacy Policy



1. Introduction

Sertec Corporation ("Sertec") is a leader in full-cycle 24/7 Incident Reporting Management and provides actionable data to increase profits, retain customers, reduce costs, and lower risk for its clients through its three subsidiary companies: ActecSystems, Inc., a claims processing and reporting services system, DriverCheck, Inc., a vehicle monitoring services system, and ServiceCheck, Inc., a customer feedback monitoring services system.

Sertec Corporation generates and receives an enormous amount of information. It therefore recognizes that information is one of its key corporate assets and as such requires the same discipline to its management as is applied to its other important corporate assets such as finance, people and property. Information assets include all paper records and electronically held records in back-office systems, network drives and within email systems.

Good information management is vital in ensuring the effective and efficient operation of services, meeting security standards and legislation, as well as demonstrating accountability for decisions and activities. In order to maximize the effective and efficient use of information it is crucial that the management has a corporate view on how to manage the creation, storage, retrieval, retention, disposal and sharing of information effectively and consistently across the organization.

2. Purpose and Scope

To set out the management's responsibilities and activities in relation to privacy in accordance with legislation and professional principles.

Information is a valuable asset and can exist in many different forms. All data created, stored, maintained, processed or transmitted must be adequately protected. This policy applies to Sertec Corporation and all of its employees, contractors, and vendors, and covers all forms of data and information held with the intent of preserving.

3. Privacy Language & Policies

Thank you for visiting our web site. The security and confidentiality of any personal information you provide is of paramount importance to Sertec. This privacy policy tells you how we use personal information collected at this site. Please read this privacy policy before using the site or submitting any personal information. By using the site, you are accepting the practices described in this privacy policy. These practices may be changed, but any changes will be posted and changes will only apply to activities and information on a going forward, not retroactive basis.

Note: the privacy practices set forth in this privacy policy are for this web site only. If you link to other web sites, please review the privacy policies posted at those sites.



Collection of Information

We collect personally identifiable information, like names, postal addresses, email addresses, etc., only when voluntarily submitted by our visitors. The only type of information we collect on our website is on the "Contact Us" form if you choose to provide it — name, company name, title, phone and e-mail address

The information you provide is only used to fulfill your specific request, unless you give us permission to use it in another manner, for example to add you to one of our mailing lists.

Cookie/Tracking Technology

This web site **does not** use cookie and tracking technology.

Distribution of Information

We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. Please be assured that we do not share your information to market any product or service and do not sell your information to anyone.

Commitment to Data Security

We have physical, electronic and procedural safeguards that protect the confidentiality and security of your information. Only authorized employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information.

Privacy Contact Information

If you have any questions, concerns, or comments about our privacy policy you may contact us using the information below:

By e-mail: securityteam@sertec.com